# Internet Connections in the Residence Halls

## Information that will help you connect to the PSU network & Internet

- **Setup your computer to access the PSU network and Internet wirelessly**
  
  **Penn State Wireless 2.0 - Get Connected**
  
  Connect to: psuwirelesssetup
  
  Navigate to:
  
  wireless.psu.edu/joinnow

- **Wired Internet Connection**

  Wired connections are available in all Residence Halls. Most people will not need to use the wired connection. If you have a device that is unable to connect the PSU Wireless network, you can request a wired connection by stopping by the IT Help Desk located in the Thun Library or apply using the following address.

  rescom.psu.edu

- **Router Setup**

  Wireless has been installed in all residence hall buildings. These wireless networks enable residents to seamlessly use PSU wireless in their residence hall room and around campus.

  If you need more than one wireless connection you may use a personal router as a **wired router only**. Residents may not use the wireless section of a personal router in buildings with PSU wireless installed. To protect the security of the Penn State network, ResCom must set up any personal router connected to the Housing network. Residents can bring their computer and router to the IT Helpdesk for setup.

  A note about wireless network security: Wireless networks are inherently insecure. Enabling wireless on your router interferes with PSU wireless used by everyone in the building and increases the risk of identity theft or computer hacking.

  University networking policies do not allow sharing your wired or wireless connection with anyone, including friends, family or a roommate. While a router can be convenient, it also creates security and interference concerns.

- **Buying Computers with a PSU discount:**

  For Dell—go to [dell.com/psu](http://dell.com/psu)
  
  For Apple—go to [store.apple.com/us_hed](http://store.apple.com/us_hed)

## Other Websites of Interest

- **Discounted Software**
  
  software.psu.edu

- **Free Microsoft Office**
  
  http://software.psu.edu/info/microsoft-office-licensing

- **50 GB of Free Cloud Storage**
  
  box.psu.edu

- **Free Software Training Materials**
  
  lynda.psu.edu

- **Free Malwarebytes Anti-Malware**
  
  malwarebytes.org/downloads/

- **Residence Hall Network Information**
  
  rescom.psu.edu/faqs

- **Computer Requirements**
  
  rescom.psu.edu/computer-requirements

- **Email Setup**
  
  rescom.psu.edu/email-setup

- **Free Symantec Antivirus**

## We remind you to continue to use the shared network resource in a responsible manner. Abiding by all University policies and laws related to downloading music, videos, and other copyrighted material. Penn State reserves the right to restrict access to the network, as well as take other disciplinary actions, for individuals whose activities unduly impact network performance, violate University policy, or break the law.

- **Learn more about copyright guidelines.**

- **Read Penn State's AD20 Computer and Network Security policy.**

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Frequently Asked Questions

Where can I go for help?

- For help on any aspect of your Internet connection, call the Berks Computer Center Help Desk at 610-396-6195 or e-mail bk-helpdesk@psu.edu
- Technicians are available to visit your room to help with your Internet connection. Please call the Help Desk at 610-396-6195 to request this service. You will receive a call back to schedule an appointment.

The Information Technology Services Department will assist you with Internet connection and Penn State system issues only. All other issues must be directed to your computer manufacturer or other support vendor.

Packing for campus...

- All program CDs and restore CDs
- Power strip to plug in everything
- CDRW media to backup your data
- Warranty information for your system

For more info, visit: rescom.psu.edu

Antivirus Software

Penn State provides Symantec Corporate Edition Antivirus software for all students free of charge.

- All residence hall students must have virus protection software installed and up-to-date on their computers to be allowed on the Penn State network.

Download the software from the Penn State web site: downloads.its.psu.edu

IMPORTANT: You must uninstall any existing antivirus program before installing the Symantec Antivirus program. You cannot have more than one antivirus program running at the same time.

What does my computer need?

Students can use any brand computer to connect to the Penn State Network connection in their room; however, only one computer or gaming device per student is supported. What your computer needs:

- All program and restore CDs and CD keys
- A CD or DVD burner to backup data. Some students use an external hard drive instead. Have a plan for personal data backup already worked out ahead of time.
- Warranty information for your system
- A power strip with a built-in surge protector
- If you own a laptop make sure you bring all the manufacturer hardware and software that came with your computer.
- Computer access passwords
- Cables: Power, printer, audio, etc.

Use Software Over the Internet

MS Office 2010 & MS Office 2013
AutoCad & Others

webapps.psu.edu